



## **Return Policy:**

We value you as a customer. Therefore, JMZ Containers offers a 30-day money-back guarantee. If you are not satisfied with an item that was purchased from JMZ Containers, you may return the item within 30 days of the order date for a refund of the purchase price minus the shipping and payment processing fees.

The shipping container(s) must be returned in the same condition as purchased. The customer is responsible for all trucking fees incurred to return the container, including but not limited to the original shipping charges and the cost to pick it back up. JMZ Containers makes all arrangements for return shipping. Once the shipping container(s) is returned and inspected, JMZ Containers will send a refund of the total purchase price of the container from the original invoice, MINUS any payment processing and delivery fees incurred.

## **Permit Issues:**

We understand that when putting a Shipping Container on your property you may have to obtain the necessary permits from your town or local building department. JMZ Containers is not liable for any permit that is necessary for you to place a Shipping Container on your property. JMZ Containers will not accept any returns due to permitting issues, local subdivision rules, Home Owners Association rules, etc.

## **Cancellations:**

If you have placed an order and would like to cancel for any reason, we will do our best to cancel the order. However, If your item has already been shipped you will be liable for the delivery fees. Upon Cancellation, there is a 15% restocking fee applied to the cost of the container.

## **Privacy Policy:**

This privacy notice discloses the privacy practices for (<http://www.jmzcontainers.com>). This privacy notice applies solely to information collected by these websites. It will notify you of the following: What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared, and what choices are available to you regarding the use of your data. The security procedures are in place to protect against the misuse of your information. How you can correct any inaccuracies in the information.

## **Information Collection, Use, and Sharing:**

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone. We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order. Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

## **Your Access to and Control Over Information:**

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website: See what data we have about you, if any. Change/correct any data we have about you. Have us delete any data we have about you. Express any concern you have about our use of your data.

## **Security:**

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline. Wherever we collect sensitive information (such as credit card data), that information is encrypted and securely transmitted to us. You can verify this by looking for a closed lock icon at the bottom of your web browser or looking for “https” at the beginning of the address of the web page. While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

## **Cookies:**

We use “cookies” on this site. A cookie is a piece of data stored on a site visitor’s hard drive to help us improve your access to our site and identify repeat visitors to our site. For instance, when we use a cookie to identify you, you would not have to log in with a password more than once, thereby saving time while on our site. Cookies can also enable us to track and target the interests of our users to enhance the experience on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site.

## **Links:**

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

## **Surveys & Contests:**

From time to time, our site requests information via surveys or contests. Participation in these surveys or contests is completely voluntary and you may choose whether or not to participate and therefore disclose this information. Information requested may include contact information (such as name and shipping address), and demographic information (such as zip code, and age level). Contact information will be used to notify the winners and award prizes. Survey information will be used for purposes of monitoring or improving the use and satisfaction of this site.

## **Contact Us:**

If you feel that we are not abiding by this privacy policy, you should contact us immediately via email at [info@jmzcontainers.com](mailto:info@jmzcontainers.com)

